



PRIVATE HEALTH SERVICES REGULATORY COUNCIL



04/12/2015

To All Private Hospitals Chairmen /Chief Executive Officers/ Medical Directors,

Private Medical Centre Owners/Chief Executive Officers/Medical Directors/Medical Officers in Charge

Consultation time per specialist consultation

Private Health Services Regulatory Council (PHSRC) constantly in receipt of communications from patients, their family members, and even community action groups that no adequate time is allocated for consultations by specialists at Private Hospitals and at Private Medical Centers/Channeling Centers.

After much deliberation including obtaining views and observations from different stakeholders, PHSRC identified that minimum suitable time per specialist consultation should be at least ten (10) minutes at its meeting held on 09th October 2015.

PHSRC would like to request all Private Hospitals and Medical Centers/Channeling Centers to communicate this information to all relevant stakeholders including patients their family members, staff and specialists.

While appreciating the co-operation extended so far to the requests already made on Consultation charges, PHSRC expects a positive response in this regards too with the objective of public being benefited.

Thank you.

Dr. Kanthi Ariyaratne
Secretary
Private Health Services Regulatory Council.

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Cc.

1. Hon. Minister of Health, Nutrition and Indigenous Medicine/Ministry of Health, Nutrition and Indigenous Medicine - **for Information.**
2. Secretary/Ministry of Health, Nutrition and Indigenous Medicine - **for Information.**
3. Additional Secretary to the President/Presidential Secretariat - **for Information.**
4. Director General of Health Services/Ministry of Health, Nutrition and Indigenous Medicine - **for Information.**
5. Director General/Consumer Affairs Authority- **for Information.**
6. Registrar/Sri Lanka Medical Council - **for Information.**
7. All Provincial Directors of Health Services - **for Information.**
8. All Regional Directors of Health Services - **for Information.**
9. All Presidents of Professional Colleges - **for Information.**
10. All Presidents of Professional Associations - **for Information.**